



Book an EU funded free legal advice surgery / info session for EU citizens & their family members

Local councils, community representatives, charities, embassies and diaspora groups play a key role in informing EU citizens and their family members about the EU Settlement Scheme. Since 2018, the European Union has been providing free legal information at town-hall style info sessions. We have now expanded our services to include advice surgeries: free one-on-one consultations with regulated immigration lawyers to help vulnerable citizens with their applications. Here we explain how you can request free info sessions, advice surgeries and information leaflets. Until the easing of social distancing rules legal advice is given online.

If your local council or community group would like to hold an advice surgery or info session we can provide a regulated lawyer to attend for free. This service can be requested here: <https://www.eurights.uk/events/new>



Advice surgeries are available to provide one-on-one assistance for those vulnerable and complex case citizens who require individual support. If a charity or local council is aware of vulnerable citizens who need support with their applications, and they have not been able to access free advice elsewhere, we can provide a lawyer free of charge. Our lawyer will attend a digital advice surgery organised by the council or charity with the aim of individually helping at least 10 citizens per surgery. A surgery can help make

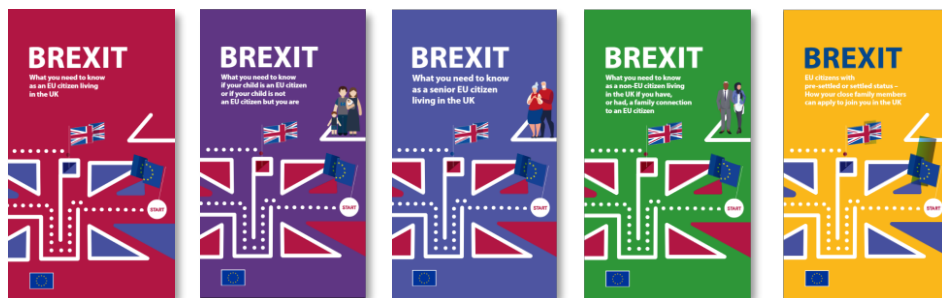
applications to the EU Settlement Scheme and signpost citizens to organisations if ongoing legal representation is required. The advice surgery can be delivered by phone, WhatsApp, Skype, Facetime, Zoom or other platforms of choice. We encourage organisers to work together with local charities, community representatives, or EU consulates to organise advice surgeries so that we can reach the most vulnerable citizens.

Info sessions provide impartial, politically neutral information about EU citizens' rights and the EU Settlement Scheme to an audience of 40+ citizens. They are currently delivered via Zoom, Webex and other online platforms. They can also be Facebook live-streamed to reach an even wider audience. The sessions can be tailored to meet the needs and interests of a particular locality or group. The organiser (for example a charity or a local council) schedules and promotes the info session, invites the attendees, and manages the logistics. If required, we can provide additional support, for example, supply access to an online platform, help with administration, or help advertise the session online. Sessions consist of a 60-minute presentation followed by a public Q&A session with the lawyer. Ideally, the organiser works with local charities, community representatives, or EU consulates, to reach and help a wide audience. We have held many info sessions in partnership with local government services and hope to support more this year.



Book an info session or advice surgery at <https://www.eurights.uk/events/new> or contact us at 020 8142 8211 or eu-citizens-rights@eeas.europa.eu

We can also deliver free publications in all EU languages anywhere in the UK. Apart from providing [general information](#), editions are also available with a focus on [senior citizens](#), [children](#), [non-EU family members](#) and [joining family members](#).



Order free publications at eu-citizens-rights@eeas.europa.eu or call 020 7973 1957 (Cristina Brinceanu)

